



NEW flexible return to work training courses for carers

Childcare and Education

Level 2					
#	Level 2 Certificate in Understanding Common Childhood Illnesses		2	(1)	E
盘	Level 2 Certificate in Introducing Caring for Children and Young People		V	(1)	©
•	Level 2 Certificate in Understanding Autism		V	(1)	E
\$	Level 2 Certificate in Understanding Specific Learning Difficulties		v ,	(1)	EO

Business, Leadership and Management

Level 2					
À	Level 2 Certificate in Principles of Business Administration			(F)	EC
2	Level 2 Certificate in Principles of Customer Service			(3)	EC
@	Level 2 Certificate in Principles of Team Leading		Z	(3)	EG
*	Level 2 Certificate in Lean Organisation Management			(3)	©

Health and Social Care

Level 2					
9	Level 2 Certificate in Awareness of Mental Health Problems		V	(1)	FC
	Level 2 Certificate in Common Health Conditions			(1)	FC
Ť	Level 2 Certificate in Improving Service User Experience in Health and Social Care		☑ .	(1)	FC
Ġ	Level 2 Certificate in Falls Prevention Awareness		Z	(1)	FC
10	Level 2 Certificate in Information, Advice or Guidance		✓	(1)	FC
越	Level 2 Certificate in Preparing to Work in Adult Social Care		V	(1)	FC
\mathbb{Q}	Level 2 Certificate in Principles of Working with Individuals with Learning Disabilities		V	(1)	FC
息	Level 2 Certificate in the Principles of Care Planning		Z	(1)	FC
0	Level 2 Certificate in the Principles of Dementia Care		V	(1)	FC
*	Level 2 Certificate in the Principles of End of Life Care		Z	(1)	FC
E	Level 2 Certificate in the Principles of the Prevention and Control of Infection in Health Care Settings		☑ .	(1)	FC
P	Level 2 Certificate in Understanding Behaviour that Challenges		V	(1)	FC
4	Level 2 Certificate in Understanding Children and Young People's Mental Health		v .	(1)	FC
~	Level 2 Certificate in Understanding Dignity and Safeguarding in Adult Health and Social Care			(1)	FC
	Level 2 Certificate in Understanding the Care and Management of Diabetes			(1)	FC
ā	Level 2 Certificate in Understanding the Safe Handling of Medication in Health and Social Care		V	(1)	FC

Retail and Hospitality

Level 2					
W	Level 2 Certificate in Cleaning Knowledge and Skills		7	(1)	FC
P	Level 2 Certificate in Understanding Retail Operations		V	(1)	FC
4	NCFE Level 2 Extended Certificate in Understanding Stewarding at Spectator Events			•	FC

Personal Development and Employability

Level 2				
ᅷ	Level 2 Certificate in Equality and Diversity		(1)	FC
•	Level 2 Certificate in IT User Skills		(1)	E

Well-being

Level 2					
8	Level 2 Certificate in Improving Personal Exercise, Health and Nutrition			(1)	FC
Ó	Level 2 Certificate in Understanding Nutrition and Health		V	(1)	F C

Learning method:

Fully online learning and assessment	
Paper-based learning and assessment	
Paper-based learning with online assessment.	V

Criteria for the courses

- ✓ Carers needed to be aged 19 and over
- ✓ Currently an unpaid carer
- \checkmark Living within Birmingham and Solihull area
- ✓ Unemployed
- ✓ Earn less than £17K per year

How to sign up?

Contact Birmingham Carers Hub and sign up online here:

www.forwardcarers.org.uk/local-services/birmingham/carer-training/